

CLIENT SURVEY FORM

DATE: _____

Please tick the following:	
AGE	INDIGENOUS STATUS
Under 18 18 - 30 31 - 64	65 + Aboriginal Torres Strait Islander Neither
GENDER	
Female Male Non-binary Prefer Not to Say	
Which services did you access at WCLC?	
Child Protection Criminal Injuries C	Compensation Family Law (Separation) Restraining Orders
Consumer Issues Family Law (Child	Iren) Family Violence Other (please specify)
Credit/Debt Family Law (Financial) Neighbourhood Issues	
Please tick the following:	
It was easy to contact the legal service when	n you first needed help.
Strongly Agree Agree	Neither Disagree Strongly Disagree
The service provider listened to your legal problem.	
Strongly Agree Agree	Neither Disagree Strongly Disagree
The service provider helped you understand how to deal with your legal problem.	
Strongly Agree Agree	Neither Disagree Strongly Disagree
You know where to get help if you have another legal problem in the future.	
Strongly Agree Agree	Neither Disagree Strongly Disagree
Do you have any personal or cultural needs that the service provider needed to consider when assisting you?	
Yes No	
If yes, did the service provider meet those specific needs?	
Strongly Agree Agree	Neither Disagree Strongly Disagree
Overall, would you recommend this legal service to other people?	
Strongly Agree Agree	Neither Disagree Strongly Disagree

If you have any further questions or queries please comment below: